

# Disclaimer

## **Tetcon Suicide Prevention Equipment**

Tetcon is the proud provider of specialized suicide prevention equipment designed to enhance safety and minimize risks in facilities dealing with complex behaviors, such as psychiatric and/or detention facilities. Our product range includes anti-ligature bed sheets, pillows, mattresses, gowns, t-shirts, and shorts.

While our products have been meticulously designed to reduce the likelihood of being torn or manipulated, it is important to acknowledge and understand certain inherent limitations.

#### **Risk and Responsibility**

By choosing Tetcon Suicide Prevention Equipment, facility operators and users acknowledge that despite our best efforts to create durable and resistant products, there is an inherent risk that they may still be subject to damage, destruction, or misuse. The violent nature of some behaviors that these products may be exposed to underscores the unpredictable and challenging environments in which they are used.

#### Educational and Proper Usage

Tetcon strongly emphasizes the importance of thorough education and proper usage of our suicide prevention equipment. Facilities and personnel using these products are encouraged to receive comprehensive guidanceon their appropriate installation, care, and maintenance. Regular inspections and proactive measures should be taken to ensure the continued effectiveness of the equipment.

#### No Guarantee of Prevention

While Tetcon Suicide Prevention Equipment is designed with the primary aim of reducing the risks associated with self-harm and suicide, it is crucial to understand that no product can offer an absolute guarantee of prevention. Each individual and situation is unique, and unforeseen circumstances can arise that may result in unintended outcomes.

#### **Consultation and Compliance**

Tetcon encourages facility operators and users to consult with mental health professionals, safety experts, and relevant regulatory bodies to ensure full compliance with established guidelines and best practices. Our suicide prevention equipment should always be used as part of a comprehensive approach to risk management and safety.

#### Assumption of Risk

By using Tetcon Suicide Prevention Equipment, facility operators and users acknowledge and accept the inherent risks associated with the utilization of such products. Tetcon shall not be held liable for any damages, losses, injuries, or claims that may arise directly or indirectly from the use or misuse of our products.

### **Contact Information**

For inquiries, additional information, or assistance, please contact Tetcon's customer support at <u>info@tetcon-ge.com</u> or give us a call +31 40 298 99 55 (English speaking customer service).

#### Acceptance

By using Tetcon's Suicide Prevention Equipment, facility operators and users signify their understanding of, and agreement with, the terms and conditions outlined in this disclaimer.

This disclaimer is subject to change without notice. Last updated: October 2023

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